

MOD : WR-PZ20-52

Production code : QZ 26

06/2025



Instruction Manual



Dear Customer,

Congratulations on your purchase of this product.

Please take a few minutes before starting operation of the appliance and read the following operating instructions.



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Product Overview

Article Description
2 Door Refrigerator
3 Door Refrigerator
4 Door Refrigerator
2 Door Freezer
3 Door Freezer
4 Door Freezer

Safety Tips



IMPORTANT: For your safety read the manual carefully before installing or using this product. Save this manual for future reference.

Consult Local and National Standards to comply with the following:

1. Health and Safety at Work Legislation
2. Fire Precautions
3. IEE Wiring Regulations
4. Building Regulations
5. **DO NOT** use the appliance outside.
6. **DO NOT** attempt to service the item yourself.
7. **DO NOT** use damaged appliances. If you are in any doubt, consult service agent.
8. **DO NOT** use electrical appliances inside the appliance (e.g. heaters, ice-cream makers etc.), unless they are of the type recommended by the manufacturer.
9. Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
10. **DO NOT** use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
11. **DO NOT** damage the refrigerant circuit.
12. **DO NOT** stand or support yourself on the base, drawers or doors.
13. **DO NOT** allow oil or fat to come into contact with the plastic components or door seal. Clean immediately if contact occurs.
14. This unit can be used by children aged above 8 years and persons with reduced physical, sensory or mental capabilities or lacking of experience and knowledge who have been given supervision or using instruction of the device and understand the resulting risks (for European market).
15. Do not let children play with the appliance.
16. Cleaning and user maintenance must not be carried out by children without supervision.
17. **DO NOT** place combustible, explosive or volatile articles, corrosive acids or alkalis or liquids in the appliance.

Safety Tips

18. **DO NOT** use this appliance to store medical supplies.
19. **DO NOT** use jet/pressure washers to clean the appliance.
20. **DO NOT** allow children to play with the packaging, and dispose plastic bags safely.
21. Bottles that contain a high percentage of alcohol must be sealed and placed vertically in the refrigerator.
22. Always carry, store and handle the appliance in a upright orientation and move by holding the base of the appliance.
23. Always switch off and disconnect the power supply to the unit before cleaning.
24. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
25. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety (for market beyond European).
26. Children should be supervised to ensure that they do not play with the appliance.
27. For indoor use only. Not suitable for installation in an area where a water jet could be used. Shall not be cleaned by a water jet.
28. To guarantee safe operation, ensure that the appliance is set up and connected as described in the instruction manual.
29. Any repairs and work on the appliance should only be carried out by the customer service department/ qualified technician.
30. The key to the electrical cabinet should be kept out of the reach of children and users.
31. Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

Intended Use

Only use this appliance for cooling and storage of food and beverage for commercial purposes.

Location and Installation

- Remove the appliance from the packaging. Make sure that all protective plastic film and coatings are thoroughly removed from all surfaces. To prevent injury or damage to the unit, we recommend that the appliance should be unpacked and set up by two people.
- The climatic class can be found on the rating plate. It specifies the ambient temperatures at which the appliance may be operated. The rating plate can be found inside the appliance.

Climate Class	Max. Ambient Temperature	Relative Humidity
3	25	60%
4	30	55%
5	40	40%

- Maintain a distance of 20 cm (7 inches) between the appliance and walls or other objects for ventilation. Increase this distance if the obstacle is a heat source.
- The appliance should be placed on a solid flat and stable floor to reduce noise and vibration. Level the appliance by adjusting the feet.
- Avoid locating the unit in direct sunlight or near heat sources such as ovens or radiators.
- Please make sure the appliance is properly ventilated.
- Check that the power supply and voltage used comply with the details on the rating plate. The plug must be accessible after installation.
- Correctly connect and disconnect the plug. When inserting ensure the plug is fully engaged. While unplugging hold the body of the plug. Never pull the supply cord directly.
- If the unit is to be shut down for long period, switch it off and disconnect the plug from socket outlet. Clean the appliance and leave the door open to prevent odour.
- **Important! For your personal safety, this appliance must be properly grounded (earthed).** This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be inserted into an outlet that is properly grounded and installed. Consult a qualified electrician or service centre if you do not completely understand the grounding instructions. If doubt exists whether the appliance is properly grounded, have a qualified electrician check the circuit to make sure the outlet is properly grounded.
- If the cable does not reach the nearest socket, either rearrange your store layout or ask a qualified electrician to fix a new socket.
- If power is cut off, wait for at least 3 minutes before restarting the appliance to avoid damaging the compressor.
- Slide the shelf/drawer into place.

Note: If the unit has not been stored or moved in an upright position, let it stand upright for approximately 12 hours before operation.

Note: Before using the appliance for the first time, clean the shelves and interior with soapy water.

Operation

Storing food

To get the best results from your appliance, follow these instructions:

- Only store foodstuffs in the appliance when it has reached the correct operating temperature.
- Do not place uncovered hot food or liquid inside the appliance.
- Wrap or cover food where possible.
- Do not obstruct the fan inside the appliance.
- Avoid opening the doors for prolonged periods of time.
- The food must be put into container before placed into cabinet or on the shelf. Food must not be placed into food cabinet directly.

Turn on

- Close the door of the appliance.
- Ensure the power switch is set to [O] then connect to the power outlet.
- Switch on the Power [I]. The current temperature within the appliance is displayed.
- The ❄ on the control panel will flash to indicate a delay to compressor start.

Open/ Close the lid or drawer

The lid of the Sliding Top Saladette is multi positional

- With the lid closed, slide the panel back into the half open position. This allows partial access to the GN container trays.
- Lift the lid up and back so the hinge settles into the support slot.
- Lift the lid up and completely back so the GN container trays are completely exposed.

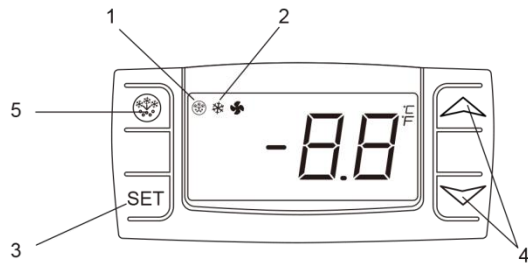
WARNING: The sliding lid does not have a locking mechanism. Always make sure that the lid is in the 'half-open' position before opening.

WARNING: Do not pull the drawer out of its full open position to avoid any hurt.

Operation

Temperature Setting and Control (Dixell)

- The front panel of the thermostat display:



1. Defrost indicator
2. Compressor operation indicator
3. SET key
4. Temperature modification keys
5. Defrost button

How to see the set point

- Push and immediately release the **SET** key, the set point will be showed;
- Push and immediately release the **SET** key or wait about 15s to return to normal visualisation.

How to change the set point

- Push the **SET** key for more than 2 seconds to change the set point value;
- The value of the set point will be displayed and the "°C" starts blinking;
- To change the set value push the „^“ (up) or „V“ (down) arrows within 15s.
- To memorise the new set point value push the SET key again or wait 15s.

Automatic defrost

- The appliance will automatically run defrost cycles.

Note: The cycle starts from the time the appliance is initially powered up.

Manual Defrost:

- Press and hold the **DEFROST**  button for 5 seconds.
- The defrost cycle will start immediately and the Defrost LED illuminates.

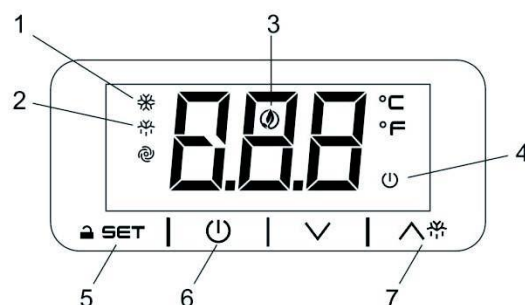
Note: Starting a manual defrost also resets the automatic defrost timer.

Operation

Temperature setting and control (EVCO)

The front panel of the thermostat

1. Compressor operation light
2. Defrosting light
3. Energy saving light
4. Stand-by light
5. Programming key (service agent only)
6. Machine On/Stand -by (keep pushed)
7. Manual defrost (keep pushed)



How to turn the machine in ON / STAND -BY status

- Press and hold the  key for 4s, the machine will turn from ON to STAND -BY status and vice-versa.
- During the button hold the  LED will blink to show status changing.

How to unlock the keyboard («Loc» message)

- Push any button for more than 2s, «UnL» message will appear and the keyboard will be unlocked.

Note: For safety reasons the keyboard locks automatically after 30s of keys inactivity.

To execute any operation, please unlock the keyboard first.

How to see and modify the set point

- Push and immediately release the **SET** key, the set point will be showed and starts blinking;
- To change the set value push  or  arrows within 20s.
- To memorize the new set point value push the **SET** key again or wait 20s.

Automatic defrost

- The appliance will automatically run defrost cycles.

Note: The cycle starts from the time the appliance is initially powered up.

Manual Defrost:

- Press and hold the DEFROST  button for 3s;
- The defrost cycle will start immediately and the Defrost  LED illuminates.

Note: Starting a manual defrost also resets the automatic defrost timer.

How to turn ON / OFF the light

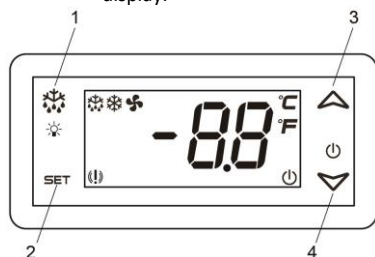
- Press and release the   key, the light will switch ON or OFF.

Note: Light logo is present and active only for model with glass door.

Operation

Temperature Setting and Control (Dixell)

- The front panel of the thermostat display:



1. **Defrost-/ Light Key** (Light key only active in glass door models)
2. **SET Key**
3. **UP- Key**
4. **Stand By-/ DOWN Key**

LED	Mode	Function/ Explanation
	ON	Compressor Operation Indicator
	Flashing	Compressor Start Delay Indicator
	ON	Defrost enabled
	Flashing	Drip time in progress
	ON	Fan Operation Indicator
	Flashing	Fan Delay Indicator (After Defrost)
	ON	Alarm Indicator
	ON	Light Indicator (active on glass door)
°C/°F	ON	Measurement Unit Indicator
	Flashing	Programming Mode
	ON	Stand By Mode (Compressor OFF, Light and fan function with normal operation)

How to switch the unit from Stand By Mode to ON mode / How to switch the unit from ON Mode to Stand By mode

- Press and hold the Standby key for 3s.

How to see the set point

- Push and immediately release the **SET** key, the set point is displayed.
- Push and immediately release the **SET** key or wait about 15s to return to normal visualisation.

How to change the set point

- Push the **SET** key for more than 2 seconds to change the set point value
- The value of the set point will be displayed and the "°C" starts blinking
- To change the set value push the "▲" (up) or "▼" (down) arrows within 15s.
- To memorise the new set point push the **SET** key again or wait for 15s.

Automatic defrost

- The appliance will automatically run defrost cycles.

Note: The defrost timer starts from the time the appliance is initially powered up.

Manual Defrost:

- Press and hold the " " **DEFROST** button for 5s.
 - The defrost cycle will start immediately and the Defrost LED illuminates.
- Note:** Starting a manual defrost resets as well the automatic defrost timer.

How to turn ON / OFF the light

- Press and release the key, to switch the light **ON** or **OFF**.

Note: Light function is active only for glass door models.

How to see recorded MINIMUM and MAXIMUM temperatures

- Press and release the "▼" or "▲" key. The recorded MIN ("Lo")/MAX ("Hi") temperature of the last 24h is displayed.
- To reset the record press **SET** for 3s while the MIN or MAX temperature is displayed.

How to Lock and Unlock the keyboard

- Press both "▼" and "▲" key at the same time for more than 3s. The display shows "PoF"/ "Pon" to indicate that the keyboard is locked/ unlocked.

Alarm Code Description:

- P1** – Room probe failure, **P2** – Evaporator probe failure, **HA** – Max.temperature alarm, **LA** – Min. temperature Alarm, **H2** – Max. temperature alarm 3rd Probe, **L2** – Min temperature alarm 3rd probe, **EA** – External Alarm, **CA** – Serious external alarm, **da** – Door open alarm, **HF** – Defrost alarm.

Cleaning, Care & Maintenance

Routine maintenance

Switch off and disconnect from the power supply before cleaning.

- Clean the enclosure and interior of the appliance as often as possible.
- Clean the unit with moist cloth. Never allow the switch, control panel, cable or plug to get wet.
- Do not use abrasive cleaning agents. These can leave harmful residues. Use only mild soapy water.
- Clean the door seal with water only.
- Ensure that no cleaning water penetrates into the electrical components.
- Must not be cleaned by a water jet.
- Always wipe dry after cleaning with soft cloth.
- Do not allow water used in cleaning to run through the drain hole into the evaporation pan.
- Take care when cleaning the rear of the appliance.
- An agent or technician must carry out repairs if required.
- If the appliance is to be left inactive for long periods, unplug the appliance after having turned the switch to OFF position, empty the refrigerating compartment and clean thoroughly.

Special maintenance

The instructions given in the following paragraph can be followed from qualified technicians

- Periodically clean the condenser using suitable tools (vacuum cleaner or soft brushes) can extend the life of the appliance.
- Check that the electrical connections are not loose.
- Check that the thermostat and the sensor are in proper working order.

Marble Care

- Do not use abrasive materials or detergents to clean the worktop. Wash with warm, soapy water.
- Do not put hot or frozen material on the marble top to avoid break.
- Wipe up any spillages as quickly as possible, particularly liquids such as lemon juice or vinegar.
- Recommend the use of a chopping board to reduce the risk of damage to your worktop.
- Dry thoroughly with a soft cloth after cleaning.

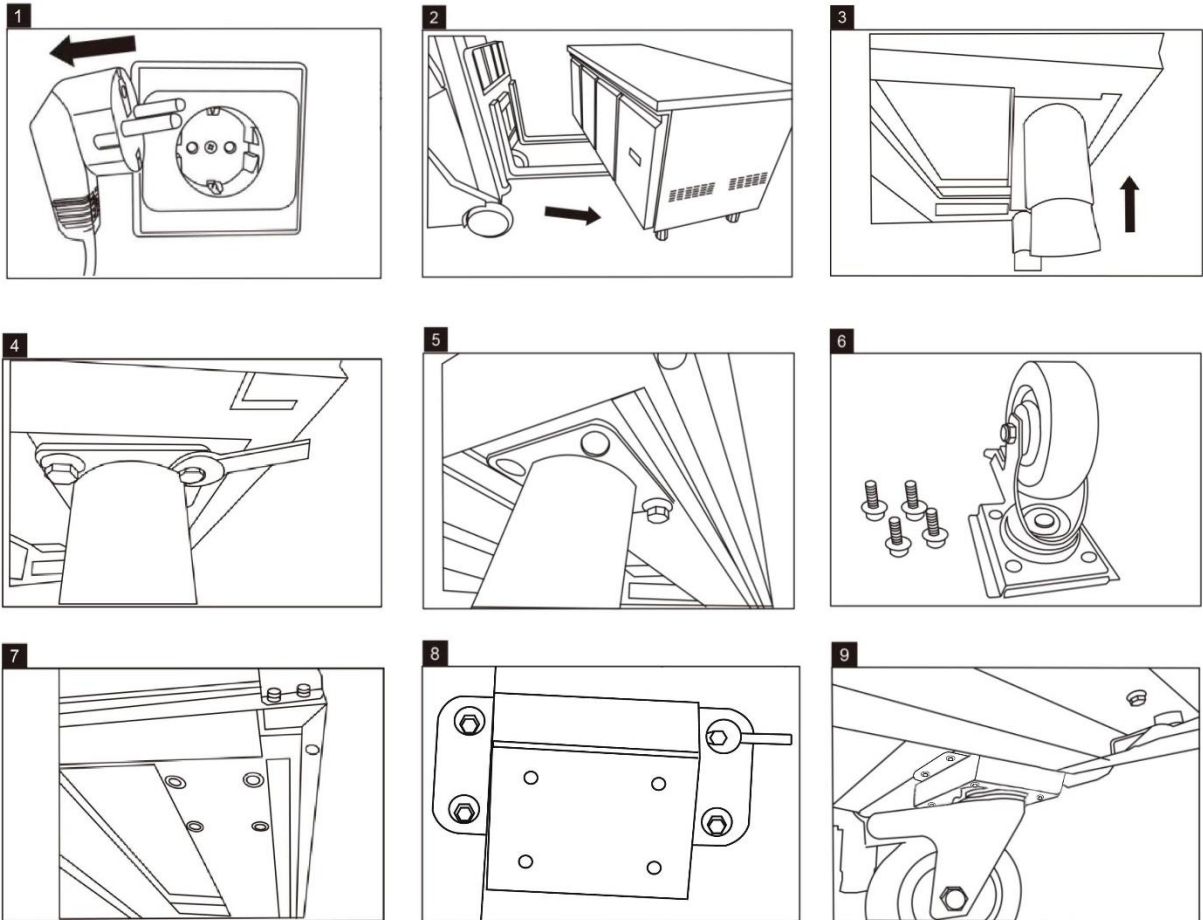
Optional Accessory

Four pieces of Castor

Positioning: Two castors with break to be fixed at the bottom front and two castors with no break to be fixed at the bottom rear.

Procedure: Follow the 9 steps below to change the footings to casters.

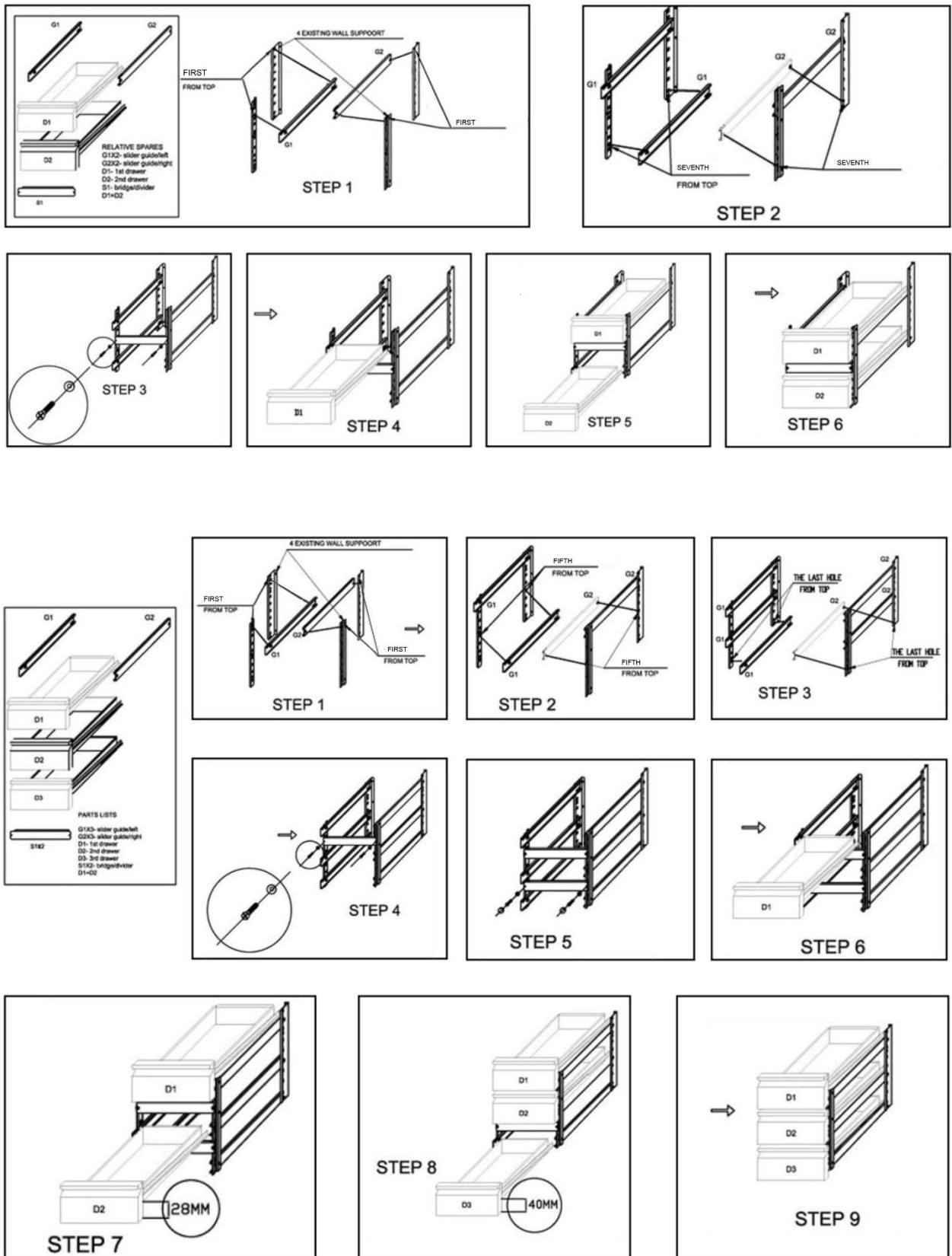
Note: If you intend to purchase optional accessories, please ask our sales staff for advice.



Caution:

- Unplug the appliance from main socket before change.
- Securing the fork lift before change.
- Securing all drawers, shelves, lids and doors before change.
- Empty the cabinet before change.
- Lock the brake on the caster after change.

Change from Door to Drawer



Troubleshooting

Fault	Potential Failure	Problem solving action
The appliance is not working	The unit is not switched on	Check the unit is plugged in correctly and switched on
	Plug and/ or lead are damaged	Call your agent or qualified technician
	Fuse in the plug has blown	Replace the fuse (UK Plug)
	Power supply	Check power supply
The appliance turns on, but the temperature is too high/ low	Too much ice on the evaporator	Defrost the appliance
	Condenser blocked with dust	Call your agent or qualified technician
	Doors are not shut properly	Check doors are shut and seals are not damaged
	Appliance is located near a heat source or air flow to the condenser is being interrupted	Move the refrigerator to a more suitable location
	Ambient temperature is too high	Increase ventilation or move appliance to a cooler position
	Unsuitable foodstuffs are being stored in the appliance	Remove any excessive hot foodstuffs or blockages to the fan
	Appliance is overloaded	Reduce the amount of food stored in the appliance
The appliance is unusually loud	Loose nut/ screw	Check and tighten all nuts and screws
	The appliance has not been installed in a level or stable position	Check installation position and change if necessary
The appliance is leaking water	The appliance is not properly leveled	Adjust the screw feet to level the appliance (if applicable)
	The discharge outlet is blocked	Clear the discharge outlet
	Movement of water to the drain is obstructed	Clear the floor of the appliance (if applicable)
	The water container is damaged	Call your agent or qualified Technician
	The drip tray is overflowing	Empty the drip tray (if applicable)

Disposal

If the appliance is no longer of use and you wish to dispose of it, remove doors to prevent any small child from being trapped inside. Then please do in an environmentally correct way.

Contact a qualified service technician:

1. To recover all Freon/refrigerant
2. To remove the compressor or remove the oil from the compressor
3. To remove the flammable insulation blowing gases

Then the distributor/ retailer can contact their local metal recycling center to pick up the remaining cabinet, shelves, etc.

There may be special requirements or conditions. You can obtain information on the disposal of refrigeration appliances from:

- Your supplier
- Government authorities (The local council, Ministry of the Environment, etc.)

By law, disposal of hazardous wastes may be subject to fines and imprisonment under the provisions of the environmental regulations.

1. The refrigerant of this unit is a hydrocarbon refrigerant and is covered by the Kyoto Protocol.
2. Releasing the refrigerant to the atmosphere will harm the environment by contributing to the global warming. The Global Warming Potential (GWP) of R134a is 1430, of R404a is 3922, of R600a/R290 is 3.

Disposal



Discarded electric appliances are recyclable and should not be discarded in the domestic waste! Please actively support us in conserving resources and protecting the environment by returning this appliance to the collection centres (if available).



Dispose of packaging in accordance to applicable legal regulations.

Technical data

Model	Refrigerator / Freezer (2 Door, 3 Door, 4 Door)
Climate Class	Please refer to the information indicated on the product. You will find the information on the rating label on the back of the unit as well as inside the cooling compartment. The circuit diagram is displayed on the back of the unit as well as inside the cooling compartment
Refrigerant Gas	
Refrigerant Charge	
Temperature Range (°C)	
Input Power	
Rated Frequency	
Rated Voltage	
Internal volume	
Net Weight	
Gross Weight	
Foaming Agent	
External Dimension (mm)	



CAUTION: RISK OF FIRE AND EXPLOSION WITH FLAMMABLE REFRIGERANT R600a/R290.



Warranty

A statutory warranty applies for this product.

Damages caused by wrong treatment or operation, by false placement or storage, improper connection or installation, as well as force or other external influences are not covered by this warranty. We recommend careful reading of the operating instructions as it contains important information.

Note:

1. In case this product does not function correctly, please firstly check if there are other reasons, e.g. for electrical appliances interruption of the power supply, or generally incorrect handling are the cause.
2. Please note that, where possible, the following documents or rather information should be provided together with your faulty product:
 - Purchase receipt
 - Model description/ Type/ Brand
 - Describe the fault and problem as detailed as possible

In the case of a claim for guarantee or defects, please contact the seller.

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