

06/2022

Mod: ML80-NP

Production code: 9998PELW80EDP-DDXXA

Error	Problem	Cause or remedy	Process (service technician)
E0	E0 on display.	• Test program for motor calibration was not set. • Motor alternative is not set.	• Run test program and set the correct motor alternative.
E1	E1 on display.	• Open clamps/short circuit of the temperature sensor. • An error occurs if the connection between the control unit and	• Open clamps/short circuit of the temperature sensor. • Connectors, connection to NTC sensor. • NTC sensor.
E2	E2 on display.	• Open circuit of switch with door lock. • In the case of MDL door lock, an error occurs if the door switch # Close the door and press Start button. Close the door and p	• The door. • Door lock. • Control unit.
E3	E3 on display.	• Water level is not reached. [blink]4-027-2132[/blink] # To continue the program, it is necessary to press the Start button # Water tap. # Clean the filter on the inlet valve and inlet hose. # Check if more users using the water at the same time. # Check if appliance is leaking. # Restart the program. # Leakage on back side at the electrovalve. Repair regarding t	• Electro valve. • Check pressure, water flow.
E6	E6 on display.	• The water temperature is not reached. • Heater fault. • The error occurs if after finished heating step water temperature • An error occurs if the temperature rise is less than 5 ° C within # Check water heating (during washing cycle touch the door glass) # Check the adequacy of the drain height. # The drain hose must be secured and pinned to the pin on the	• Check the adequacy of the drain height. • Heater. • NTC sensor.
E7	E7 on display.	• Pumping error. Water level not falling under level 1. # Clean filter; [blink]843370-G501658_2[/blink] [blink]577592-G480231_21[/blink] # Check wall siphon, clean it. # Check the pump turbine, clean it.	• Outlet hose. • Tub - filter hose clogged. • Pump.
E10	E10 on display.	• No signal of the level sensor. • The error occurs at the start of water dosing for all programs i - If the water temperature in the drum is higher than 60 ° C, follow	• Hoses. • Pressure sensor.
E11	Overflow. on display.	• Overflow. • An error occurs when the pressure switch or pressure sensor # Close the inlet valve.	• Valves. • Pressure switch. • Hydrostat cap.
E12	E12 on display.	• BLDC MOTOR fault. # Restart the program.	• It is necessary to enter the service menu where the error code • Motor. • Control unit.
E12.1	E12.1 on display.	• Excessive load of the motor or power module. • An error occurs if a short circuit is detected during the test pr	• Check drum rotation. • Supply cord and connector. • Relevance of build in components, motor alternative need to • Motor. • Power motor control unit.
E12.2	E12.2 on display.	• Fault of temperature sensor of power motor control unit. • An error occurs if the temperature sensor is not working prop	• Relevance of build in components, motor alternative need to • Run test program. • Power motor control unit. • Motor. [blink]4-027-2131[/blink]
E12.3	E12.3 on display.	• Relay of motor supply unit error. • The relay does not work or there is no connection to the netw # Run a program and if error repeats call authorized Service.	• Supply cord and connector. • Power motor control unit. • Motor. [blink]4-027-2131[/blink]
E12.4	E12.4 on display.	• At automatic self test fault detected on integrated elements (	• Motor. • Control unit.
E12.5	E12.5 on display.	• Blocked motor rotor.	• Relevance of build in components, motor alternative need to • Run test program. • Power motor control unit. • Motor. [blink]4-027-2131[/blink]

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E12.6	E12.6 on display.	- The excess temperature of the cooling unit of the motor power - The error is only visible in the service program.	- The error is informative (cause: ball laundry, unsuitable load..) - Customer education without changing components. - Relevance of build in components, motor alternative need to - Composition of the washing group (sealing, bearing assembly)
E12.8	E12.8 on display.	- Communication time / communication error. - Power unit communication error. #Run a program and if error repeats call authorized Service.	- Supply cord and connector. - Relevance of build in components, motor alternative need to - Supply cord and connector. - Power motor control unit.
E12.9	E12.9 on display.	- Triac for door lock. - An error occurs if a fault is detected on triac on the power supply #Run a program and if error repeats call authorized Service.	- Supply cord and connector. - Relevance of build in components, motor alternative need to - Power motor control unit.
E12.10	E12.10 on display.	Spin speed error. Speed rotation fault. Motor doesn't stop or	- Motor. [blink]4-027-2131[/blink] - Control unit.
E12.11	E12.11 on display.	Overrun power of motor.	- Motor. - Control unit.
E13.1	E13.1 on display.	A motor calibration error (unbalance) - deviation from the allowed	- Control the drum swinging. - Belt. - Motor. - Place between drum and drum sealing. - Bearings. - Conformity of the built-in motor and programmed control unit.
E13.2	E13.2 on display.	Motor calibration error (Inertia) - deviation from the allowed	- Check drum rotation. - Bearings. - Motor. - Motor alternative is not set. - Conformity of the built-in motor and programmed control unit. - If the customer has no problems with the operation, the error
E40	E40 on display.	- Incorrect main voltage. - The mains voltage is not in the range (180 - 255 V). - The error is only visible in the service program	Voltage level.
E41	E41 on display.	The voltage range is not in the range (49/51 Hz - 59/61 Hz).	Voltage frequency.
E42	E42 on display.	- Washing time exceeded. - Washing time longer than prescribed (more than 2 hours). # Incorrect drum load. # Cold water. # Low voltage.	- Drum load. - Water temperature. - voltage. - Check the appliance.
E36	E36 on display.	Communication errors between the control unit (UI) and the power # Restart the program.	- Communication. - Power supply unit. - Control unit.
E37	E37 on display.	The SW of user interface is not compatible with the SW of power	- SW versions at UI and PMCU. - Connection cable.
E2	Unable to lock door. ZA0032 ZB1068. on display	# Close the door and press Start button. ZB1007. # ZB0717. If	
Unbalance	Unbalance on display	- No fault. Unbalance warning. - Excessive eccentric laundry, activation of the UKS system (stop) # Installation of the appliance. # Increase the amount of laundry. # We recommended washing large and small pieces of laundry	
	Self-cleaning program. on display.	# Self cleaning program must be run.	
	Preparing to unlock door. on display.	# Press info. - Water draining is required. Wait for the door to unlock. - Wait for the process to complete. If there is no error message	
	Water draining system warning on display.	# Clean filter. # Check wall siphon, clean it. # Check the pump turbine, clean it.	

Error	Problem	Cause or remedy	Process (service technician)
E43	E43 on display.	• Incorrect main voltage. • Low supply voltage between 180V and 200V. • The error is only visible in the service program.	
E44	E44 on display.	• The error is only visible in the service program. • Power supply voltage too high. • Supply voltage above 420V # Check the voltage level.	•Voltage level.
E45	E45 on display.	• Communication error between power supply unit and EADBS # Restart the program.	• Communication between power supply and EADBS. • EADBS. • Power supply unit.
E47	E47 on display.		• HEIDI number not requested from external unit. • Error appears only in the test program. • Conformity of the built-in motor and programed control unit.
E38	E38 on display.	• Error appears only in the test program.	• 3D sensor.
E39	E39 on display.	• Communication error between PMCU and 3D sensor. • Repair is carried out by authorized Servis.	• Communication between PMCU and 3D sensor